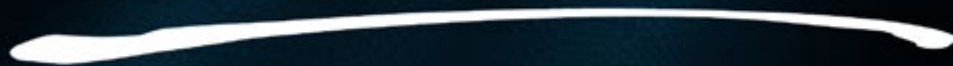


*Thomas Kemp*  
high performance hospitality



# High Performance Hospitality



The Thomas Kemp team is continually looking for innovative ways to find solutions for the hospitality industry's expanding furnishing market in order to provide better materials that reduce maintenance costs while increasing the longevity of your finished products.

Meet with us to view our new line of fabrics and other materials suitable for your upcoming projects.

Partnering with Thomas Kemp ensures better quality products, and lower maintenance costs and requirements.





# High Performance Fabrics

Our fabrics are treated with protection solutions to minimize maintenance costs, use of environmentally damaging cleaning solvents, and extend longevity of products.

Rigorously tested on all points of failure shows that working with our fabrics reduces the work and chemical solutions in your cleaning maintenance program, directly reducing your operating costs, while increasing the quality of all your customized upholstery items.

## Key Benefits

- Treatments Last the Lifetime of the Fabric
- Superior Stain Repellency Technology
- FR Treated (NFPA 260 and Cal 117)
  - Lower Maintenance Costs
    - Longer Lasting
    - Better Bond
    - 5 Year Warranty
    - Stocking Program
  - Antimicrobial Options
  - Custom Colors Available
- Superior Product Within Budget

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## Fabric Warranty

Thomas Kemp high performance fabrics come with a 5 year warranty against normal wear and tear conditions from the date of installation.



This warranty covers Thomas Kemp fabrics only and applies to the original purchaser of the fabric.

Fabrics covered are those that become unserviceable due to normal wear and tear conditions in indoor or covered outdoor areas. The term *normal wear and tear* means color or strength loss from normal usage in hospitality exposure conditions, including sunlight.

Damage to fabrics from abnormal usage are not included. Damage from *abnormal usage* includes damage arising from abuse, misuse, vandalism, burns, cuts, punctures, improper installation, use of improper cleaning agents or methods, application of a finish treatment, defects in design or manufacture, inadequate padding, abrasion from other components or furniture, or any use other than normal indoor or covered outdoor function.

Because Thomas Kemp fabrics are treated with Fire Retardant (FR), Repellency and Clean-ability technology, our care and maintenance instructions should be adhered to as closely as possible. Untreated stains and residual cleaning agents will effect the longevity of the fabric's continued performance in FR compliance, Repellency, and Clean-ability. Care and maintenance instructions are provided either digitally, in printed format, or both. They are also provided on our website.

A warranty claim can be initiated by submitting clear photos of the fabric in question, a description of the issue, and a copy of the original invoice. Thomas Kemp reserves the right to request a sample of the fabric and/or inspect the disputed item if required.

In the case where sufficient reason is provided for the fabric becoming unserviceable due to dropping below industry standards from normal wear and tear, Thomas Kemp will supply new fabric free-of-charge. The warranty does not extend to labor for fabrication or installation.



## Fabric Cleaning Instructions

Thomas Kemp high performance fabrics dramatically enhances their cleanability and reduces the need for harsh chemical cleaners. Immediately below, are general cleaning methods for our fabrics. However, the chart is particular to this fabric for which the best cleaning method is to use the column with a score of 5.0.

### 1. Liquid Spills

- Gently blot (don't rub) a spill immediately with a dry, clean absorbent cloth.
- No rinsing needed!

### 2. Residual remains

- Using a warm water extraction machine is recommended (first try without detergent or solvent) but can also be done by doing the following:
- Remove any excess soil or debris from the surface. Flush soiled area liberally with warm water, then blot with a dry, clean, absorbent cloth.
- Change towel surface frequently until spot is gone. Try to avoid brushing which can spread the stain. Keep repeating the process until the spot has been removed.
- Repeat again by rinsing with warm water, and then blot clean. Dry cloth if needed.

### 3. Difficult or stubborn stains

- Follow steps 1 & 2 first, then using 2-3 drops of a mild dish washing detergent with a cup of warm water, use a warm water extraction machine, or manually apply to the soiled area.
- Gently work the solution into the area, wait a minute and blot the spot with a clean, dry, absorbent cloth. Repeat until spot has been completely removed.
- After cleaning, be sure to rinse thoroughly with warm water and blot to remove any soap residue.
- Any remaining soap not rinsed away in the fabric can cause a reoccurring stain.

**Still have a problem?** - take a photo and send it to us.

## Avalon

This chart lists liquids and cleanup performance after a 24 hour sitting period. However, remember that the faster a stain is treated, the easier it is to remove successfully with no evidence of initial spillage stain.

	Wipe with dry cloth	Water only cleaning	Detergent based cleaner
Coca Cola	5.0		
Coffee	1.0	5.0	
Italian Dressing	4.0	5.0	
Orange Juice	3.0	5.0	
Pen (Ball Point)	1.0	2.0	5.0
Red Wine	3.0	5.0	
Suntan Oil	2.0	3.5	5.0

5 No evidence of stain present | 4 Slight evidence | 3 Noticeable evidence | 2 Considerable evidence | 1 Excessive evidence





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